

# VOLVO 7/8 REMAN ENGINE

## Warranty Registration Certificate (Volvo D13 Reman Engines)

Prevost, a division of Volvo Group Canada inc. or Prevost Car (US) inc. offers a 2 year / unlimited miles coverage for purchasers of a 7/8 REMAN remanufactured engine when installed at a Prevost Service Center or authorized Service Provider (2 years, parts only, no labor if installed by the customer). An extended (purchased) 1 year coverage is available when installed at a Prevost Service Center or authorized Service Provider. This extended (purchased) plan is intended to provide the vehicle owner with additional coverage from failures that may occur after the Standard 2 years Warranty has expired and until the date of expiration of this Purchased Coverage.

The customer has the option to purchase this additional warranty coverage. Extended Warranty is fully transferable, and must have registration updated. Contact the Prevost Warranty Department for coverage pricing at [prevost.onlinewarranty@volvo.com](mailto:prevost.onlinewarranty@volvo.com).

These Warranty options are applicable only to vehicles that are operated exclusively in the United States and Canada. Please fully complete the Volvo 7/8 Reman Engine Warranty Registration Certificate. Failure to do so may result in rejection of warranty claims.

Service Center or  
Service Provider Name

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Service Center or  
Service Provider Code

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### CUSTOMER INFORMATION

Prevost account number

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Name

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Address

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City

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State / Prov

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ZIP/Postal code

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### VEHICLE INFORMATION

VIN

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Model

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New Engine Serial

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Actual Engine Serial

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### REPAIR ORDER INFORMATION

Installed by (Name)

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Repair order number

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Mileage at installation

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Service Center

Service Provider

Invoice attached

Open Date

MM / DD / YYYY

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## Pre-Installation Condition Checklist

The following systems and components must be inspected and performing to specifications.

Place a check beside appropriate area where leaking, worn or non-performing components are found. All parts that are found not to be performing to specifications must be repaired or replaced prior to the engine being accepted into this program for coverage. These systems and components are not among the parts covered under this Volvo 7/8 Reman Engine Warranty.

Radiator & Cooling System

Exhaust System Charge

Air Intake System & Piping

Air Cooler System Air

Hoses & Clamps

Compressor

ECUs, Sensors & Wiring

## Warranty Coverage by Components

COMPONENTS	INCLUDED WARRANTY <u>NO CHARGE</u>	INCLUDED WARRANTY <u>PURCHASED COVERAGE</u>
Bearings, Crankshaft	2 Yrs / Unlimited miles	3 Yrs / Unlimited miles
Bearings, Connecting Rods	2 Yrs / Unlimited miles	3 Yrs / Unlimited miles
Bearings, Camshaft	2 Yrs / Unlimited miles	3 Yrs / Unlimited miles
Cylinder Liners	2 Yrs / Unlimited miles	3 Yrs / Unlimited miles
Pistons, Piston Rings	2 Yrs / Unlimited miles	3 Yrs / Unlimited miles
Connecting Rods	2 Yrs / Unlimited miles	3 Yrs / Unlimited miles
Cylinder Head Gasket	2 Yrs / Unlimited miles	3 Yrs / Unlimited miles
Double Idler Gear	2 Yrs / Unlimited miles	3 Yrs / Unlimited miles
Thermostat	2 Yrs / Unlimited miles	3 Yrs / Unlimited miles
Thermostat Housing	2 Yrs / Unlimited miles	3 Yrs / Unlimited miles
Engine Block Casting	2 Yrs / Unlimited miles	3 Yrs / Unlimited miles
Intake Manifold Casting	2 Yrs / Unlimited miles	3 Yrs / Unlimited miles
Exhaust Manifold Casting	2 Yrs / Unlimited miles	3 Yrs / Unlimited miles
Timing Gears	2 Yrs / Unlimited miles	3 Yrs / Unlimited miles
Flywheel & Bolts	2 Yrs / Unlimited miles	3 Yrs / Unlimited miles
Flywheel Housing	2 Yrs / Unlimited miles	3 Yrs / Unlimited miles
Crankshaft, Main Caps & Bolts	2 Yrs / Unlimited miles	3 Yrs / Unlimited miles
Camshaft	2 Yrs / Unlimited miles	3 Yrs / Unlimited miles
Valve Cover	2 Yrs / Unlimited miles	3 Yrs / Unlimited miles
Crankshaft Dampener & Bolts	2 Yrs / Unlimited miles	3 Yrs / Unlimited miles
Oil Pan	2 Yrs / Unlimited miles	3 Yrs / Unlimited miles
Oil Cooler Housing	2 Yrs / Unlimited miles	3 Yrs / Unlimited miles
Oil Cooler, Engine	2 Yrs / Unlimited miles	3 Yrs / Unlimited miles
Cylinder Head Casting & Bolts	2 Yrs / Unlimited miles	3 Yrs / Unlimited miles
Rocker Arm Assemblies	2 Yrs / Unlimited miles	3 Yrs / Unlimited miles
Intake & Exhaust Valves	2 Yrs / Unlimited miles	3 Yrs / Unlimited miles
Turbo	2 Yrs / Unlimited miles	3 Yrs / Unlimited miles
Injectors	2 Yrs / Unlimited miles	3 Yrs / Unlimited miles
Volvo Reman Basic Engine	2 Yrs / Unlimited miles	3 Yrs / Unlimited miles
Oil Pump	2 Yrs / Unlimited miles	3 Yrs / Unlimited miles

\*\* Components not listed on the above limitation chart are not covered under this program.

These specifications are based on the latest product information available at time of printing (03/2022) and are subject to change. Prevest is a registered trademark of Prevest, a division of Volvo Group Canada Inc. All rights reserved. Printed in USA. 03/2022.

All warranty options cover parts and labour if the engine replacement is completed by a Prevest service center or authorized Service Provider. Warranty labor is not covered if the replacement is not completed by a Prevest service center or authorized Service Provider.

Note: Mileage and time are from date of service. All "Covered Components" must pass inspection or be replaced at the proper intervals as prescribed by a Prevest service center or Service provider to qualify for continued coverage. All warranty coverage is subject to the Limitations and Exclusions contained in the relevant Warranty Registration Certificate.

## Limitations and Exclusions

These exclusions are important and must be read and understood.

### Exclusions:

- 1. Repair:** In the case of acknowledged defective Covered Parts, exchange with factory remanufactured parts may occur. Warranty repairs do not constitute an extension of any warranty period for any vehicle, component or part.
- 2. Damages:** Damages due to misapplication, misuse, accidents, negligence, improper operations, alterations, storage or transport, operation at excessive speeds, loading beyond the factory rated load capacity, failure to follow Prevost's recommended inspection, maintenance, and service procedures, and improper or insufficient maintenance services are not covered.
- 3. Progressive Damage:** Damages due to failure of operator to take reasonable precautions to mitigate damage are not covered. Damages to a Covered Part due to failure of non-covered part are not covered. Coverage is limited to failure of a Covered Part directly causing failure of a non-covered part, where reasonable precautions were taken to mitigate damages.
- 4. Application:** The Prevost Service Center or an authorized Service Provider is responsible for designating the correct application and/or specification for a vehicle sold to a customer. Damages due to misapplication, including but not limited to, failures of component parts of vehicles being operated in excess of factory rated load capacities, or the use of a vehicle, component or part for a purpose for which it was not intended are not covered.
- 5. Alterations:** Any vehicle, component or part repaired, altered, or inspected in any way, so as to adversely affect, in Prevost's sole judgment, its stability, durability, or reliability, is not covered.
- 6. Non-Original Equipment:** Any part of the vehicle that fails, malfunctions, or does not perform as a result of improper conversion or installation of bodies or equipment by other manufacturers or suppliers is not covered.
- 7. Maintenance and Parts Consumed:** Maintenance and inspection requirements found in the Operator's Manuals and service manuals/instructions, including, but not limited to, engine tune-up, fuel system cleaning, replacement of lubricants and filter elements, adjustments of the engine injection pump/transmission/brakes/linkages, as well as diagnosis, test time and all other adjustments must be followed and are not covered. Parts which are normally consumed or worn out during the vehicle's normal service life and customarily replaced during usual maintenance service are not covered.
- 8. Performance Complaints:** Performance complaints are not covered (including, but not limited to, low power and/or poor fuel economy). Coverage is limited to defects in material and workmanship of a Covered Part directly causing the performance issue.
- 9. Wearout:** Prevost does not cover normal wear of Covered Parts. Failures attributable to wear are excluded. For example and without limitation, the wear rate of parts in any engine or transmission, and especially those parts within the combustion area and clutch housing area, will vary depending upon operating conditions and environment. Conditions, such as load, road speed and road conditions, as well as the quality of fuel, lubrication oil, and all filters bear a direct relationship to the wear rate and resulting life of parts. Depending upon the severity of these various conditions, parts wear and resulting failure could occur within the time limit of the coverage.
- 10. Non-Genuine Parts:** Any failure of any vehicle, component or part caused by the use of parts and accessories, or major assemblies and exchange units, which do not meet factory standards is not covered.
- 11. Odometer Reading:** Any vehicle on which the actual mileage or hours cannot readily be determined, or on which the odometer, hour meter, or Electronic Control Unit has been disconnected, disabled, or altered, may not be covered by this warranty.
- 12. Access to Information:** Owner must allow Prevost full access to all data stored in all Electronic Control Modules; failure to do so may result in the loss of warranty coverage.
- 13. Labor:** Labor to remove and install a Covered Part is included only if a Prevost Service Center or an authorized Service Provider originally installed the Covered Part. Labor for overtime and/or shift differential is not covered. Excessive labor for a warrantable repair due to the prior installation of equipment or body is not covered.
- 14. Misc. Expense:** Meals, lodging, communications charges, travel time and expense, downtime, loss of profit/revenue, rental vehicles, driver's wages and other miscellaneous expenses are not covered. Shop supplies, lube oil, lubricants, sealers, anti-freeze, filter elements and labor performed by a non-approved location are not covered.
- 15. Additional Components:** Components or parts that are not installed by Prevost are not covered. During a warrantable repair, additional time to remove any customer installed components will not be covered under warranty. Prevost' factory manufacturing records will be determinative as to factory installed components.
- 16. Towing:** Towing or road service are not covered.
- 17. Oil Consumption:** Before a claim based upon excessive oil consumption will be considered, the owner must provide proof that all recommended maintenance has been performed and submit adequate documentation to show that oil consumption exceeds Prevost's published standards. Under no circumstances will warranty pay for repairs related to excessive oil consumption after 12 months.

## Limitations and Exclusions

These exclusions are important and must be read and understood.

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LIMITATIONS AND EXCLUSIONS TO THIS WARRANTY APPEAR ON THE PREVIOUS PAGES OF THIS CERTIFICATE. THESE LIMITATIONS AND EXCLUSIONS ARE IMPORTANT AND MUST BE READ AND UNDERSTOOD.

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## Owners Responsibilities

The owner must adhere to the preventive maintenance and inspection recommendations as outlined for the covered vehicle, and keep service records at the owner's place of business or at the servicing dealer. Only genuine Volvo replacement parts, or their equivalent, must be used. The operator of the covered vehicle must use reasonable care to prevent further damage in case of a failure. Supply the Prevost Service Center or authorized Service Provider with a copy of the maintenance log and/or furnish copies of backup documentation, if requested.

**Limitations:** Prevost's obligation is limited to, at its sole option, repair or replacement of parts which are acknowledged by it to be defective. In the case of acknowledged defective assemblies, exchange with factory rebuilt units may occur. The defective parts or assemblies replaced shall become the property of Prevost. Warranty repairs performed by a Prevost Service Center or an authorized Service Provider in accordance with the terms of the warranty set forth herein are free of charge. Warranty repairs do not constitute an extension of the original warranty period for the engine or any part thereof. Warranty consideration can only be given if the deficiency is brought to the attention of a Prevost Service Center or authorized Service Provider upon discovery and the vehicle must be made available, in a timely fashion during the coverage period, for repair.

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NO PAYMENT OR OTHER COMPENSATION WILL BE MADE FOR CONSEQUENTIAL, INDIRECT, INCIDENTAL EXPENSES OR DAMAGES OF ANY KIND.

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This approved registration entitles the purchaser to warranty protection as outlined above against defects in material or workmanship of the REMAN (7/8) engine being installed. A copy of this approved registration is your certificate that the identified Prevost vehicle model and engine is covered by the indicated plan.

Certified Technician Name	Technician User ID#
Service Center or Service Provider Signature	Date <span style="float: right;">MM / DD / YYYY</span>

## Customer Acceptation

I hereby certify that I have read and understood the provisions of the Volvo 7/8 Reman Engine Warranty and the terms and conditions of the program.

Initials \_\_\_\_\_

## Extended (Purchased) Warranty

Purchase coverage:

Yes	No
I further understand that the warranty which I have elected to purchase is made expressly in lieu of any other warranties or conditions, expressed or implied, statutory or otherwise, including any warranty or condition of merchantability or fitness for a particular purpose, and of any other obligation or liability on the part of the manufacturer including, without limitation of the foregoing, consequential and incidental damages.	I have declined the purchase of the Volvo 7/8 REMAN Engine 1 year Extended Warranty

Initials \_\_\_\_\_ Initials \_\_\_\_\_

Owner Signature \_\_\_\_\_ Date \_\_\_\_\_

Prevost Service Center or authorized Service Provider Contact Name (print) \_\_\_\_\_

Prevost Service Center or authorized Service Provider Phone Number \_\_\_\_\_

Contact E-Mail (required) \_\_\_\_\_

Submit this completed Warranty Registration Form and Repair Order attached, to : [prevost.warranty@volvo.com](mailto:prevost.warranty@volvo.com)