

PREVOST ACTION SERVICE SYSTEM



PREVOST
THE ULTIMATE EXPERIENCE

24/7/365 Assistance

The PrevoSt Action Service System (PASS) is a 24/7/365 resource designed to assist coach operators in managing their fleets more efficiently and conveniently.

PASS representatives can be reached anytime by calling **1-800-463-7738** from anywhere in the US and Canada.

prevostcar.com





PREVOST

THE ULTIMATE EXPERIENCE

PASS ACTION SERVICE SYSTEM

The Prevost Action Service System® (PASS) is a 24/7/365 resource designed to assist coach operators in managing their fleets more efficiently and conveniently.

PASS representatives can be reached anytime by calling 1-800- 463-7738 from anywhere in the US and Canada.

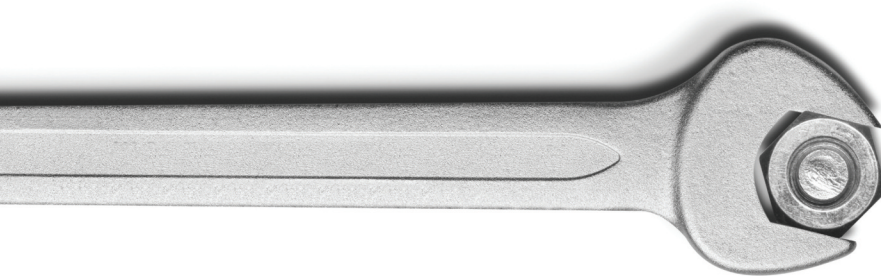
The mission of the PASS program is to “assist customers whenever over-the- road breakdown problems inhibit them from fulfilling their commercial obligations”. When any PASS customer’s vehicle is inoperative due to mechanical breakdown or failure, PASS will coordinate the repair of the vehicle through the combined network of Prevost and PASS-contracted service and repair facilities. PASS will arrange for towing when necessary and will act as the customer’s contact with all third-party service providers.

PASS Emergency Response comes to the aid of customers anywhere in the United States and Canada, helping to get their coaches back on the road fast!

**PASS offers 24/7 availability
365 days a year-just call:
1.800.463.7738**

PASS BENEFITS INCLUDE

- Toll-free assistance from qualified and trained representatives
- 24/7 technical advice
- Help finding the nearest qualified road service
- Emergency maintenance assistance and towing
- Scheduling for emergency service appointments
- Expedited delivery of parts from a Prevost Parts distribution facility
- Help with related financial matters and warranty claims paperwork



FOR MORE INFORMATION

United States
877-773-8678

Canada
418-883-3391