

# Road Choice® PARTS WARRANTY POLICY

## **Warranty Period**

Road Choice parts sold by Prevost Parts will be warrantied to be free from defects in material and workmanship, under normal intended use, for a period of **12 months unlimited mileage** from the date of purchase.

# Remedy

# **Defective parts installed by Prevost Service Centers**

For the duration of the Warranty Period set forth above, Prevost will reimburse the current purchase price of the failed product and reasonable labor required for replacement. If replacement is performed by a Prevost Service Center, the defective part will be removed and replacement part will be installed on your vehicle free of charge.

## Defective parts installed by purchaser

For the duration of the Warranty Period set forth above, Prevost will reimburse the current purchase price of the defective product.

## **Obtaining Compensation**

In order to be eligible for compensation under this warranty, purchaser must purchase a replacement product from Prevost Parts before submitting a parts warranty claim. Purchaser must then submit a claim on our Online Warranty System within 30 days of the product failure date and return the defective product per our return instructions.

### Limitations

#### The following parts have specific limitations:

- Engine batteries are warrantied for 6 months, unlimited mileage.
- Warranty does not apply to tires, belts, windshield wipers, hoses, brake liners and rotors, filters, fluids, or other consumables.

The above warranty applies solely to products sold by Prevost Parts to the original purchaser. This warranty does not cover negligence, misuse or abuse, improper installation by purchaser, unauthorized modification of the product, theft or loss or damage due to natural disaster, acts of God, consequential damages, including but not limited to towing, damage to parts or systems other than the defective product itself. Loss of revenue, meals, travel fees or lodging are not covered under this warranty. Except as set forth in the above document, Prevost makes no warranties, express or implied, including warranties for fitness for a particular purpose or merchantability. This warranty does not cover special orders or freight, packaging and delivery issues

PO230028

©2021 Road Choice® — All Rights Reserved.