THESE EXCLUSIONS ARE IMPORTANT AND MUST BE READ AND UNDERSTOOD.

EXCLUSIONS:

1. REPAIRS: Purchased coverage consideration can only be given if the deficiency is brought to the attention of an authorized Prevost Service Center or Service Provider upon discovery and the covered vehicle must be made available, in a timely fashion during the coverage period, for repair. Failures resulting from the owner's unreasonable delay in making the covered vehicle available after becoming aware of a potential product problem are not covered.

2. **REPEAT REPAIRS:** The term "repeat repair" only refers to the repair or replacement of the exact same part or component more than once. Repair or replacements of different components within the same system does not constitute a repeated repair.

3. DAMAGES: Damages due to accidents, misuse, negligence, improper operations, improper storage or transport, operation at excessive speeds, loading beyond the factory rated load capacity, and improper or insufficient maintenance service are not covered. Damages due to failure to follow Volvo's service procedures are considered damages due to improper maintenance services.

4. PROGRESSIVE DAMAGE: Damages due to failure of owner to take reasonable precautions to mitigate damage are not covered. Damages to covered part due to failure of non-covered part are not covered. Coverage is limited to failure of covered part directly causing failure of non-covered part, where owner took reasonable precautions to mitigate damages.

5. APPLICATION: Covered vehicle application problems, including but not limited to, replacement of incorrect axle or transmission ratios, failures of component parts of vehicles being operated in excess of factory rated load capacities, or the use of covered vehicle for a purpose for which it was not intended are not covered.

6. ELECTRICAL AND AIR SYSTEM COMPONENTS: Any electrical or air system components, unless specifically stated, are not covered by this certificate. Some components may be covered by the Volvo 9700 Standard Warranty Policy. The owner must allow Prevost full access to all electronic data stored in the Electronic Control Module. Failure to do so may result in loss of coverage.

7. FUEL INIECTORS: Repair or replacement of fuel iniectors must be mechanical in nature and not from erosion caused by fuel quality.

8. ALTERATIONS: Any covered vehicle repaired and/or altered in any way outside of an authorized service center so as to adversely effect, in Prevost's sole judgment, its stability or reliability, is not covered.

9. OPTIONAL EQUIPMENT: Any part of the vehicle that fails, malfunctions, or does not perform as a result of the improper conversion or installation of special equipment by other manufacturers or suppliers is not covered.

10. MAINTENANCE: Normal maintenance services including, but not limited to, replacement of oil and filters, adjustments to the engine, injection pump, as well as all adjustments, diagnosis and test time are not covered.

11. PERFORMANCE COMPLAINTS: Performance complaints are not covered (for example, low power and poor fuel economy) unless caused by the failure of a qualified part.

12. OIL CONSUMPTION: Before a claim for excessive oil consumption will be considered, the owner must provide proof that all recommended maintenance has been performed and submit adequate documentation to show that oil consumption exceeds Volvo's published standards. Under no circumstances will Prevost pay for excessive oil consumption after 36 months. 300.000 miles (483,000 kilometers).

13. WEAROUT: Prevost does not cover normal wear of covered parts. Cylinder liner, piston and piston rings failures attributable to wear are specifically excluded from this coverage. The wear rate of parts in any engine, and especially those parts within the combustion area, will vary depending upon operating conditions and environment. Conditions, such as load, road speed and road conditions, as well as the quality of air, fuel, lubrication oil, and lubrication oil filters bear a direct relationship to the wear rate and resulting life of parts. Depending upon the severity of these various conditions, parts wear and resulting failure could occur within the time limits of the coverage.

14. PARTS CONSUMED ("Consumables") : Parts which are normally consumed or worn out during the covered vehicle's normal service life and customarily replaced during usual maintenance service including but not limited to bushings, belts and filters are not covered. Not withstanding the foregoing, consumables are covered, if loss is due to a failure covered under this Purchased Coverage.

15. NON-GENUINE PARTS: Any covered vehicle which has been repaired by the use of parts and accessories, as well as major assemblies and exchange units, which are substandard to genuine Volvo replacement parts and which cause a covered component or system to fail is not covered.

16. ODOMETER READING: Any covered vehicle in which the odometer has been disconnected or the mileage reading has been altered and the covered vehicle's actual mileage cannot be readily determined is not covered.

17. ACCESS TO INFORMATION: The owner must allow Prevost full access to all data stored in all Electronic Control Modules: failure to do so may result in the loss of coverage.

18. PREMIUM LABOR: Premium labor for overtime and/or shift differential is not covered.

19. EXCESSIVE LABOR: Excessive labor for a warrantable repair due to installation of equipment by the customer is not covered except if sold by Prevost as a package.

20. MISC. EXPENSE: Road service, towing, meals, lodging, telephone calls, travel time, freight costs, downtime, loss of revenue, rental vehicles, or driver's wages and other miscellaneous expenses are not covered. Shop supplies, lube oil, lubricants, sealers, anti-freeze, filter elements and labor performed by a non-approved location are not covered.

21. ADDITIONAL COMPONENTS: Components or parts that are not installed by an authorized Prevost Service Center or Service Provider are not covered. Prevost factory records will determine Prevost installations.



Prevost, a division of Volvo Group Canada Inc. 35 Blvd Gagnon, Ste Claire, Québec (Canada) GOR 2VO

EXTENDED (PURCHASED) VOLVO ENGINE/I-SHIFT TRANSMISSION EPA 2017 AND NEWER EMISSION ULTIMATE POWERTRAIN PROTECTION PLAN CERTIFICATE

Prevost, a division of Volvo Group Canada Inc. or. **Prevost Car (US) Inc.** (hereinafter outlined as "Prevost") warrants certain individual components of each new Volvo EPA 2017 and newer engine and I-Shift transmission in a new Volvo 9700 vehicle to be free from defects in material and workmanship under normal use and service up to the periods specified provided all Volvo maintenance and inspection requirements are followed. See your local authorized Prevost Service Center or Service Provider for recommended maintenance and inspection procedures. A complete list of Prevost's Service Providers can be found at www.prevostcar.com. All coverage periods are calculated from the date in service of the vehicle. All coverage is 100% for parts and labor subject to the qualifications, limitations and exclusions as noted.

Volvo 9700 vehicles sold by Prevost in the United States and Canada are covered by a new vehicle warranty as defined in the applicable Warranty Policy. Prevost also offers an extended (purchased) coverage plan to purchasers of new Volvo 9700 vehicles (herein called "covered vehicles"). This plan is intended to provide the vehicle owner with additional coverage from failures that occur after the Volvo 9700 Standard Warranty Policy has expired and until the date of expiration of this Purchased Coverage. Purchased coverage consideration can only be given if the deficiency is brought to the attention of an authorized Prevost Service Center or Service Provider upon discovery and the covered vehicle must be made available, in a timely fashion during the coverage period, for repair.

USE OF IMPROPER OR UNAPPROVED FUEL OR ENGINE OIL WILL VOID COVERAGE OF THE ENGINE AND AFTER TREATMENT SYSTEM (DIESEL PARTICULATE FILTER) UNDER THIS LIMITED WARRANTY CERTIFICATE. 2010 EPA EMISSION ENGINES REQUIRE THE USE OF EO-O PREMIUM PLUS (OR VDS-4) SPECIFICATION HIGH PERFORMANCE DIESEL ENGINE OIL AND ULTRA LOW SULFUR DIESEL (ULSD) FUEL. ULSD-B5 BIODIESEL MAY BE USED. B5 TELLS YOU THE PERCENTAGE OF BIODIESEL MIXED IN WITH ULSD. B5 IS 5% BIODIESEL AND 95% ULSD. HOWEVER, VOLVO ENGINES ARE CERTIFIED TO COMPLY WITH **U.S. EPA AND CALIFORNIA EMISSIONS STANDARDS BASED UPON** THE USE OF TEST FUELS WITH SPECIFICATIONS ESTABLISHED BY THESE REGULATORY AGENCIES. ALTERNATIVE FUELS, INCLUD-ING BIODIESEL, THAT ARE NOT SUBSTANTIALLY SIMILAR TO THE **REQUIRED TEST FUELS MAY ADVERSELY AFFECT ENGINE** EMISSIONS COMPLIANCE. AS A RESULT, VOLVO DOES NOT WARRANT THE ENGINE WILL CONFORM TO APPLICABLE FEDERAL OR CALIFORNIA EMISSIONS LIMITS WHEN OPERATED ON **BIODIESEL OR OTHER ALTERNATIVE FUELS THAT ARE NOT** SUBSTANTIALLY SIMILAR TO SPECIFIED TEST FUELS USED FOR **CERTIFICATION.**

Purchased coverage must be purchased within 120 days after the Date in Service.

The ULTIMATE POWERTRAIN PROTECTION PLAN provides coverage for the items outlined in the component lists on the following pages for the time/mileage purchased.

REOUIRED OPTIONS

- Engine Coolant, extended life coolant –34 F^o
- Primary Fuel Filter
- Starter with gear reduction or over-crank protection

RECOMMENDED OPTIONS

- Engine block and/or oil pan heater
- Transmission with torque rating to allow maximum

OWNER RESPONSIBILITIES

The owner must adhere to the preventive maintenance and inspection recommendations as outlined for the covered vehicle, and keep service records at the owner's place of business or at the servicing center or provider. Only genuine Volvo replacement parts, or their equivalent, must be used including preventive maintenance items, particularly filters. The operator of the covered vehicle must use reasonable care to prevent further damage in case of a failure. Coverage consideration can only be given if the deficiency is brought to the attention of an authorized Prevost Service Center or Service Provider upon discovery and the vehicle must be made available, in a timely fashion during the recovery period, for repair. Use only Volvo approved lubricants. Supply repairing facility with a copy of the maintenance log and/or furnish copies of backup documentation, if requested.

Volvo Engine and I-Shift transmission Oil Specifications and Oil Change Intervals

The owner is required to operate and maintain the Volvo Engine and I-Shift transmission as directed in the Volvo service manuals.

NOTE LIMITATIONS AND EXCLUSIONS TO THIS COVERAGE APPEAR ON THIS AND THE FOLLOWING PAGE(S) OF THIS DOCUMENT.

This coverage applies to new Volvo 9700 vehicles equipped with Volvo diesel engines meeting EPA 2017 and newer emission requirements and I-Shift transmissions sold in the United States and Canada and placed in service on or after January 1, 2017. Prevost reserves the right to make any changes in design, or make additions to or upon its products, without incurring any obligations to install the same changes on commercial vehicles previously built.

PREVOST

EXCEPT FOR THE APPLICABLE STANDARD NEW VEHICLE WARRANTY, THIS COVERAGE IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES AND REPRESENTATIONS OR CONDITIONS, STATUTORY OR OTHERWISE, EXPRESSED OR IMPLIED INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

THESE EXCLUSIONS ARE IMPORTANT AND MUST BE READ AND UNDERSTOOD

sole option, repair or replacement of parts that are be given if the deficiency is brought to the attention of acknowledged by it to be defective. In the case of an authorized Prevost Service Center or Service Provider acknowledged defective assemblies, exchange with upon discovery and the covered vehicle must be made factory rebuilt units may occur. The defective parts or available, in a timely fashion during the coverage period, assemblies replaced shall become the property of for repair. Prevost. Covered repairs performed by a Prevost Service Center or Service Provider's shop in accordance with the **NO PAYMENT OR OTHER COMPENSATION WILL** terms of the coverage set forth herein are free of charge. **BE MADE FOR CONSEQUENTIAL, INDIRECT OR** Covered repairs do not constitute an extension of the **INCIDENTAL EXPENSES OR DAMAGES OF ANY KIND.** original coverage period for the covered vehicle or any (See page 4 for important exclusions)

LIMITATIONS: Prevost's obligation is limited to, at its part thereof. Purchased coverage consideration can only

ULTIMATE POWERTRAIN PROTECTION PLAN: Full coverage except for Maintenance items for the Time / Mileage Purchased		
Covered Components	Qualifications and Limitations	
Air Compressor		
Air Compressor Sprocket		
Bearings	All internal lubricated bearings and bushings only.	
Camshaft, Caps and Bolts	Failures resulting from the valve and injector adjustments not being maintained properly are <u>NOT</u> covered. Normal maintenance adjustments are <u>NOT</u> covered.	
Connecting Rods, Caps, and Bolts		
Coolant Duct Cover		
Crankcase Ventilation Assembly		
Crankshaft		
Crankshaft Hub		
Cylinder Block Casting, Main Caps and Bolts		
Cylinder Block Expansion Plugs		
Cylinder Block Heater		
Cylinder Head Casting and Bolts		
Cylinder Head Expansion Plugs		
Cylinder Head Gasket		
DEF (Diesel Exhaust Fluid) and SCR System	Includes: DEF tank, coolant supply valve, hoses, air pressure regulator, mth brackets, harnesses, dosing unit, injector and pump.	
EGR (Exhaust Gas Recirculation) Components	All components including pipes, clamps, fittings, and gaskets. Excludes: EGR cooler vibration damper is a maintenance item.	
EGR Control Valve		
EGR Cooler		
EGR Mixing Chamber		
EGR System Wiring Harness		
Electrical EA Harness Supplied with Engine	(From ECU to sensors and injectors)	
Electronic Control Unit (ECU)		
Engine Brake Mechanism (VEB)	Includes: VEB Control valve and VEB Rocker arms. Factory installed only.	
Exhaust After-Treatment System Fleetguard Emissions Solutions (FES) Emissions related Components	Includes: Diesel Particulate Filter (DPF), After-Treatment Hydrocarbon Injector (AHI), AHI shutoff valve, Discharge Recirculation (Heat mode) Valve, Pre Catalyst Temp. Sensor, Post Catalyst Temp. Sensor, DPF Differential Pressure Sensor, and the Downstream DPF Temp. Sensor.	
Exhaust Manifold Casting		
Exhaust Manifold Joint Seals, Gaskets, Wraps or Rings		
Flywheel		

ULTIMATE POWERTRAIN PROTECTION PLAN: Full cov

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Water Pump Assembly	VOLVO I-SHIFT Transmission	Includes: Control syste Excludes: Maintenance
	Vibration Dampers and Bolts	Attached to the cranks
Water Pump Housing	Water Pump Assembly	
water rump nousing	Water Pump Housing	

erage except for Maintenance items for the Time / Mileage Purchased		
Qualifications and Limitations		
sed by starter failure.		
ered		
d gears only.		
e to engine mounted.		
j		
and non-VEB rockers. Failures resulting from the valve and injector maintained properly are <u>NOT</u> covered. Normal maintenance adjustments		
lator Module. prings, Keepers, Guides, Rotators and Seats. Failures resulting from the being maintained properly are <u>NOT</u> covered. Normal maintenance covered.		
n the valve adjustments not being maintained properly will <u>NOT</u> be covered. Idjustments are <u>NOT</u> covered.		
em, mechanical clutch, release bearing, fork, and shaft. e items		
shaft or camshaft.		