EXCLUSIONS:

1. REPAIR: Warranty consideration can only be given if the deficiency is brought to the attention of an authorized Prevost Service Center or Service Provider upon delivery and the covered vehicle must be made available, in a timely fashion, for repair. Failure resulting from the owner’s unreasonable delay in making the covered vehicle available for repair following the reasonable time frame shall not result in warranty consideration. If a vehicle is returned for repair and the repair cannot be completed due to the actions of the owner during the repair process, the repair will not be considered under warranty. If a vehicle is returned for repair and the repair cannot be completed due to the actions of the owner, the vehicle will not be considered under warranty.

2. REPAIR REPAIRS: The term “repair” only refers to the repair or replacement of the exact same part or component more than once. Repair or replacement of different components within the same system does not constitute a repair or replacement.

3. DAMAGES: Damages due to accidents, misuse, negligence, improper care or operation, improper storage, operation of the vehicle with gases other than those for which the vehicle was built, and/or the use of non-recommended fluids, does not cause the failure of a covered component or system. For any damages due to the use of parts and accessories, as well as major assemblies and exchange items, regardless of whether the use of such parts and accessories is covered by warranty, Prevost will charge a labor fee for any repair or replacement of damaged parts or assemblies.

4. PROGRESSIVE DAMAGE: Damages due to failure of owner to take reasonable precautions to mitigate damage are not covered. Damages to a covered part due to failure of non-covered part are not covered. Coverage is limited to failure of covered component or system due to a covered part, where owner took reasonable precautions to mitigate damages.

5. APPLICATION: Covered vehicle application problems, including but not limited to, incorrect replacement of incorrect axle or transmission ratios, failures of component part of vehicles being operated in excess of factory rated load capacities, or the use of a covered vehicle for a purpose for which it was not intended is not covered.

6. ELECTRICAL AND AIR SYSTEM COMPONENTS: Any electrical or air system components, unless specifically stated, are not covered by this certificate. Some components may be covered by Prevost’s Standard Warranty. The owner must allow Prevost full access to all electronic data stored in all data stored in all communication modules. Failure to do so may result in loss of warranty coverage.

7. FUEL INJECTORS: Repair or replacement of fuel injectors must be performed by an authorized Prevost Service Center or Service Provider. Fuel injectors and new or remanufactured parts are not covered. Prevost fuel injectors are not covered by warranty.

8. ALTERATIONS: Any covered vehicle repaired and/or altered in any way so as to adversely affect, in Prevost’s sole judgment, its stability or reliability, is not covered. This includes installation of non-Prevost or unapproved equipment.

9. OPTIONAL EQUIPMENT: Any part of the covered vehicle that fails, malfunctions, or does not perform as a result of the improper construction or use of special equipment is not covered.

10. PERFORMANCE: Normal wear and tear in vehicles including, but not limited to, replacement of oil and filters, adjustments to the engine, injection pump, as well as all adjustments, diagnostics and test time are not covered.

11. PERFORMANCE COMPLAINTS: Performance complaints are not covered (for example, low power and low fuel economy) unless caused by the failure of a part.

12. OIL CONSUMPTION: Before a claim for excessive oil consumption will be considered, the owner must provide proof that all recommended maintenance has been performed and submit adequate documentation to show that oil consumption exceeds Prevost’s published standards. Under no circumstances will warranty pay for excessive oil consumption after 24 months or 250,000 miles (400,000 km).

13. WEAROUT: Prevost does not cover normal wear of covered parts. Cylinder liner, piston and piston rings failures attributable to wear are specifically excluded from this warranty. The wear rate of parts in any engine, and especially those parts within the combustion area, will vary depending upon operating conditions and environment. Conditions, such as load, road speed and conditions, as well as the quality of fuel, lubrication oil, and all filters bear a direct relationship to the wear rate and resulting life of parts. Depending upon the severity of these various conditions, parts wear and resulting failure could occur within the time limit of the coverage.

14. PARTS CONSUMED ("Consumables"): Parts which are normally consumed or worn out during the covered vehicle’s normal service life and are customarily replaced during usual maintenance service including but not limited to, but not limited to, filters are not covered after the first 30 days from the service date. Notwithstanding the foregoing, consumables are covered, if loss is due to a failure covered under this Standard Warranty.

15. NON-GENUINE PARTS: Any covered vehicle which has been repaired by the owner other than by an authorized Prevost Service Center or Service Provider is not covered. Units, which are standard to genuine Prevost/Prevost replacement parts and are replaced with a covered part, are covered.

16. ODOMETER READING: Anym odel whose odom eter has been disconnected or the mileage reading has been altered and the covered vehicle is returned for repair, the mileage considered is the mileage considered is the mileage recorded at the time the vehicle was delivered from a Prevost parts distribution center to a repair facility where a craft or coach needs emergency warranty repairs to be done by this warranty is covered.

17. ACCESS TO INFORMATION: The owner must allow Prevost full access to all data stored in all data stored in all Electronic Control Modules. Failure to do so may result in loss of warranty coverage.

18. PREMIUM LABOR: Labor for overtime and/or shift differential is not covered.

19. EXCESSIVE LABOR: Excessive labor for a warrantable repair due to installation of equipment by the customer is not covered except if sold by Prevost.

20. MISCELLANEOUS: Meals, lodging, telephone calls, travel time, downtime, loss of revenue, rental vehicles, or driver’s wages and other miscellaneous expenses are not covered. Strip supplies, tube oils, lubricants, seals, anti-freeze, filter elements and labor performed by a non-approved location are not covered. Subject to Prevost’s approval, the cost to ship parts by special delivery from a Prevost parts distribution center to a repair facility where a coach needs emergency warranty repairs to be done by this warranty is covered.

21. ADDITIONAL COMPONENTS: Components or parts that are not installed by an authorized Prevost Service Center or Service Provider are not covered.

22. FUEL CONSUMPTION: Prevost will pay, upon receipt of a written request and upon production of a vehicale invoice, the cost of fuel for a vehicle in operation which is retired from service and whose odometer is not readable.

23. OTHER LIMITATIONS: Some contributions, including but not limited to, filters are not covered after the first 30 days from the service date. Notwithstanding the foregoing, consumables are covered, if loss is due to a failure covered under this Standard Warranty.

24. Additional Components: Components or parts that are not installed by an authorized Prevost Service Center or Service Provider are not covered.

25. MISCELLANEOUS: Meals, lodging, telephone calls, travel time, downtime, loss of revenue, rental vehicles, or driver’s wages and other miscellaneous expenses are not covered. Strip supplies, tube oils, lubricants, seals, anti-freeze, filter elements and labor performed by a non-approved location are not covered. Subject to Prevost’s approval, the cost to ship parts by special delivery from a Prevost parts distribution center to a repair facility where a coach needs emergency warranty repairs to be done by this warranty is covered.

26. ADDITIONAL COMPONENTS: Components or parts that are not installed by an authorized Prevost Service Center or Service Provider are not covered.

27. MISCELLANEOUS: Meals, lodging, telephone calls, travel time, downtime, loss of revenue, rental vehicles, or driver’s wages and other miscellaneous expenses are not covered. Strip supplies, tube oils, lubricants, seals, anti-freeze, filter elements and labor performed by a non-approved location are not covered. Subject to Prevost’s approval, the cost to ship parts by special delivery from a Prevost parts distribution center to a repair facility where a coach needs emergency warranty repairs to be done by this warranty is covered.

28. ADDITIONAL COMPONENTS: Components or parts that are not installed by an authorized Prevost Service Center or Service Provider are not covered.

29. MISCELLANEOUS: Meals, lodging, telephone calls, travel time, downtime, loss of revenue, rental vehicles, or driver’s wages and other miscellaneous expenses are not covered. Strip supplies, tube oils, lubricants, seals, anti-freeze, filter elements and labor performed by a non-approved location are not covered. Subject to Prevost’s approval, the cost to ship parts by special delivery from a Prevost parts distribution center to a repair facility where a coach needs emergency warranty repairs to be done by this warranty is covered.
### Covered Components

**Air Compressor**
- Qualifications and Limitations:

**Air Compressor Sprocket**
- Qualifications and Limitations:

**Alternator (Bosch)**
- Qualifications and Limitations: Excludes wear items such as brushes and bearings. The auxiliary alternator (if applicable) is NOT covered.

**Bearings**
- Qualifications and Limitations: All internal lubricated bearings and bushings only.

**Belt Tensioners (All)**
- Qualifications and Limitations: Excludes belts.

**Camshaft, Caps and Bolts**
- Qualifications and Limitations: Failures resulting from the valve and injector adjustments not being maintained properly are NOT covered. Normal maintenance adjustments are NOT covered.

**Connecting Rods, Caps, and Bolts**
- Qualifications and Limitations:

**Coolant Duct Cover**
- Qualifications and Limitations:

**Crankcase Ventilation Assembly**
- Qualifications and Limitations:

**Crankshaft**
- Qualifications and Limitations:

**Crankshaft Hub**
- Qualifications and Limitations:

**Cylinder Block Casting, Main Caps & Bolts**
- Qualifications and Limitations:

**Cylinder Block Expansion Plugs**
- Qualifications and Limitations:

**Cylinder Block Heater**
- Qualifications and Limitations:

**Cylinder Head Casting and Bolts**
- Qualifications and Limitations:

**Cylinder Head Expansion Plugs**
- Qualifications and Limitations:

**Cylinder Head Gasket**
- Qualifications and Limitations:

**DEF (Diesel Exhaust Fluid) and SCR System**
- Qualifications and Limitations: Includes: DEF tank, coolant supply valve, hoses, air pressure regulator, mtg brackets, harnesses, dosing unit, injector and pump.

**EGR (Exhaust Gas Recirculation) Components**
- Qualifications and Limitations: All components including pipes, clamps, fittings, & gaskets. Excludes: EGR cooler vibration damper which is a maintenance item.

**EGR Control Valve**
- Qualifications and Limitations:

**EGR Cooler**
- Qualifications and Limitations:

**EGR Mixing Chamber**
- Qualifications and Limitations:

**EGR System Wiring Harness**
- Qualifications and Limitations:

**Electrical EA Harness Supplied with Engine**
- Qualifications and Limitations: (From ECU to sensors and injectors)

**Electronic Control Unit (ECU)**
- Qualifications and Limitations: For the failure to be covered under Emissions Components, the failure must affect the emissions of the unit.

**Engine Brake Mechanism (VEB)**
- Qualifications and Limitations: Includes: VEB Control valve and VEB Rocker arms. Factory installed only.

**Exhaust After-Treatment System Emissions Related Components**

**Exhaust Manifold Casting**
- Qualifications and Limitations:

**Exhaust Manifold Joint Seals, Gaskets, Wraps or Rings**
- Qualifications and Limitations:

**Flywheel**
- Qualifications and Limitations:

**Flywheel Housing**
- Qualifications and Limitations:

**Flywheel Ring Gear**
- Qualifications and Limitations: Excludes failures caused by starter failure.

**Fuel Filter Housing**
- Qualifications and Limitations:

**Fuel Injector Sleeves**
- Qualifications and Limitations: Seals included.

**Fuel Injectors**
- Qualifications and Limitations: Adjustments NOT covered.

**Fuel Pressure Regulator Valve**
- Qualifications and Limitations:

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2 of 4

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**ENGINE EMISSIONS COMPONENTS:** 60 Months or 100,000 Miles (161,000 kilometers)

**MAJOR ENGINE COMPONENTS:** 60 Months or 500,000 Miles (805,000 kilometers)

### Covered Components

**Gaskets, Seals, O Rings, Silicon Sealant**
- Qualifications and Limitations:

**Gears**
- Qualifications and Limitations: All internally lubricated gears only.

**Hoses and Lines, Supplied with Engine**

**Intake Manifold**
- Qualifications and Limitations:

**Ladder Frame**
- Qualifications and Limitations: Engine oil cooler.

**Oil Cooler Core**
- Qualifications and Limitations:

**Oil Fill Tube and Cap**
- Qualifications and Limitations:

**Oil Filter Housing**
- Qualifications and Limitations:

**Oil Pan**
- Qualifications and Limitations:

**Oil Pump**
- Qualifications and Limitations:

**Pistons, Rings and Liners**
- Qualifications and Limitations: Wear out NOT covered.

**Power Steering Pump**
- Qualifications and Limitations:

**Pre-heater**
- Qualifications and Limitations: Factory installed only.

**Rocker Arm Assembly and Shafts**
- Qualifications and Limitations: Includes VEB Rockers and non-VEB rockers. Failures resulting from the valve and injector adjustments not being maintained properly are NOT covered. Normal maintenance adjustments are NOT covered.

**Sensor, Cam (Engine Position)**
- Qualifications and Limitations:

**Sensor, Coolant Temperature**
- Qualifications and Limitations:

**Sensor, Crankshaft (Engine Timing)**
- Qualifications and Limitations:

**Sensor, EGR Temp. and Pressure**
- Qualifications and Limitations:

**Sensor, Engine Oil Level and Temp.**
- Qualifications and Limitations:

**Sensor, Engine Oil Pressure**
- Qualifications and Limitations:

**Sensor, Fuel Pressure and Temperature**
- Qualifications and Limitations:

**Sensor, Nox / 02**
- Qualifications and Limitations:

**Sensors, DPF Temp. and Pressure**
- Qualifications and Limitations:

**Starter Motor**
- Qualifications and Limitations:

**Thermostat (Coolant)**
- Qualifications and Limitations:

**Thermostat Housing (Coolant)**
- Qualifications and Limitations:

**Thermostat Side Cover (Coolant)**
- Qualifications and Limitations:

**Timing Gear Cover and Plate**
- Qualifications and Limitations:

**Turbocharger Assembly**
- Qualifications and Limitations: Includes the VGT Actuator Module.

**Valve Assembly**
- Qualifications and Limitations: Includes the valves, springs, keepers, guides, rotators and seats. Failures resulting from the valve adjustments not being maintained properly are NOT covered. Normal maintenance adjustments are NOT covered.

**Valve Cover**
- Qualifications and Limitations:

**Valve Yokes (Bridge) and Pins**
- Qualifications and Limitations: Failures resulting from the valve adjustments not being maintained properly are NOT covered. Normal maintenance adjustments are NOT covered.

**VOYLOO I-SHIFT Transmission**
- Qualifications and Limitations: Includes: Control system, mechanical clutch, release bearing, fork, shaft. Excludes: Maintenance items

**Vibration Dampers and Bolts**
- Qualifications and Limitations: Attached to the crankshaft or camshaft.

**Water Pump Assembly**
- Qualifications and Limitations:

**Water Pump Housing**
- Qualifications and Limitations:

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3 of 4

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**(C) indicates component is covered if within time / mileage limits**