EXTENDED (PURCHASED) VOLVO ENGINE/I-SHIFT TRANSMISSION EPA 2017 AND NEWER EMISSION PROTECTION PLAN COVERAGE

Prevost, a division of Volvo Group Canada Inc. or Prevost Car (US) Inc. (hereinafter outlined as “Prevost”), warrants certain individual components of each new Volvo EPA 2017 and newer engine and I-Shift transmission in a new Prevost vehicle to be free from defects in material and workmanship under normal use and service up to the periods specified provided all Prevost maintenance and inspection requirements are followed. See your local authorized Prevost Service Center or Service Provider for recommended maintenance and inspection procedures. A complete list of Prevost’s Service Providers can be found at www.prevostscar.com.

Prevost vehicles manufactured in Canada or the United States are covered by a new vehicle warranty as defined in the applicable Warranty Policy. Prevost also offers a variety of extended (purchased) coverage plans to purchasers of new Prevost vehicles manufactured in Canada and equipped with a Volvo engine / I-Shift transmission (herein called “covered vehicles”). These plans are intended to provide the vehicle owner with additional coverage from failures that occur after the Standard Volvo Engine / I-Shift transmission Warranty has expired and until the date of expiration of this Purchased Coverage. Purchased coverage consideration can only be given if the deficiency is brought to the attention of an authorized Prevost Service Center or Service Provider upon discovery and the covered vehicle must be made available, in a timely fashion, during the coverage period, for repair.

Your choice of PROTECTION PLAN must be purchased within 120 days after the Date in Service. (See page 2 for coverage details)

REQUIRED OPTIONS

- Engine Coolant, extended life coolant –34º F
- Primary Fuel Filter
- Starter with gear reduction or over-crank protection

RECOMMENDED OPTIONS

- Engine block and/or oil pan heater
- Transmission oil cooler (oil to water)
- Transmission with torque rating to allow maximum engine HP ratings

OWNER’S RESPONSIBILITIES

The owner must adhere to the preventive maintenance and inspection recommendations as outlined for the covered vehicle, and keep service records at the owner’s place of business or at the servicing center or provider. Only genuine Volvo replacement parts, or their equivalent, must be used including preventive maintenance items, particularly filters. The owner of the covered vehicle must use reasonable care to prevent further damage in case of a failure. Coverage consideration can only be given if the deficiency is brought to the attention of an authorized Prevost Service Center or Service Provider upon discovery and the covered vehicle must be made available, in a timely fashion, during the covered period, for repair. Use only Volvo approved lubricants. Supply repairing facility with a copy of the maintenance log and/or furnish copies of backup documentation, if requested.

Volvo Engine and I-Shift transmission Oil Specifications and Oil Change Intervals

The owner is required to operate and maintain the Volvo Engine and I-Shift transmission as directed in the Volvo service manuals.

FOR THE PURPOSES HEREIN, ANY USE OF A COACH THAT IS NOT PURELY RECREATIONAL, AND MORE SPECIFICALLY BUT WITHOUT LIMITATION, ANY RENTAL OF TIMESHARE USE, SHALL BE DEEMED AS A COMMERCIAL USE. A CONCLUSIVE PRESUMPTION THAT YOUR COACH HAS BEEN USED FOR COMMERCIAL PURPOSES ARISES IF YOU OR A BUSINESS HAVE FILED A FEDERAL, STATE OR PROVINCIAL TAX FORM CLAIMING ANY BUSINESS TAX CREDIT OR BENEFIT RELATED TO THE COACH.

This coverage applies to new Prevost vehicles with Volvo diesel engines meeting EPA 2017 and newer emission requirements and I-Shift transmissions sold in the United States and Canada and placed in service on or after January 1, 2017. Prevost reserves the right to make any changes in design, or make additions to or upon its products, without incurring any obligations to install the same changes on vehicles previously built.

THIS COVERAGE IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES AND REPRESENTATIONS OR CONDITIONS, STATUTORY OR OTHERWISE, EXPRESSED OR IMPLIED INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.
EPA 2017 AND NEWER: THESE LIMITATIONS AND EXCLUSIONS ARE IMPORTANT AND MUST BE READ AND UNDERSTOOD

LIMITATIONS: Prevost’s obligation is limited to, at its sole option, repair or replacement of parts that are acknowledged by it to be defective. In the case of acknowledged defective assemblies, exchange with factory rebuilt units may occur. The defective parts or assemblies replaced shall become the property of Prevost. Covered repairs performed by a Prevost Service Center or Service Provider’s shop in accordance with the terms of the coverage set forth herein are free of charge. Covered repairs do not constitute an extension of the original coverage period for the covered vehicle or any part thereof. Purchased coverage consideration can only be given if the deficiency is brought to the attention of an authorized Prevost Service Center or Service Provider upon discovery and the covered vehicle must be made available, in a timely fashion during the coverage period, for repair. NO PAYMENT OR OTHER COMPENSATION WILL BE MADE FOR CONSEQUENTIAL, INDIRECT OR INCIDENTAL EXPENSES OR DAMAGES OF ANY KIND.

(See page 4 for important exclusions)

### POWERTRAIN
#### ULTIMATE POWERTRAIN PROTECTION PLAN: Coverage includes D13 engine & I-Shift transmission except for maintenance items.
UP-5517 = 5 Years / 500,000 miles (805,000 km)

### ENGINE
#### ULTIMATE ENGINE PROTECTION PLAN: Complete D13 engine coverage except for maintenance items
UP-5517 = 5 Years / 500,000 miles (805,000 km) / UE-7317 = 7 Years / 300,000 miles (483,000 km)

#### PREMIUM ENGINE PROTECTION PLAN: Limited D13 engine coverage
PE-5517 = 5 Years / 500,000 miles (805,000 km)
PE-5417 = 5 Years / 400,000 miles (644,000 km)

### PREVOST MOTORHOME
#### PREMIUM MOTORHOME ENGINE PLAN: "Free of charge", Recreational use (see page 1 for definition of recreational use)
PE-RV17 = 5 Years / 250,000 miles (402,500 km) * 500$usd deductible per visit between months 25-60

### "Standard" EPA 2017 Volvo D13 ENGINE and I-Shift transmission Warranty

<table>
<thead>
<tr>
<th>Item</th>
<th>Covered Components</th>
<th>Qualifications and Limitations</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Air Compressor</td>
<td>A</td>
</tr>
<tr>
<td>2</td>
<td>Air Compressor Sprocket</td>
<td>A</td>
</tr>
<tr>
<td>3</td>
<td>Alternator (Bench)</td>
<td>Excludes wear items such as brushes and bearings. The auxiliary alternator (if applicable) is NOT covered.</td>
</tr>
<tr>
<td>4</td>
<td>Bearings</td>
<td>A</td>
</tr>
<tr>
<td>5</td>
<td>Camshaft, caps and bolts</td>
<td>Failures resulting from the valve and injector adjustments not being maintained properly will NOT be covered. Normal maintenance adjustments are NOT covered.</td>
</tr>
<tr>
<td>6</td>
<td>Connecting rods, caps, and bolts</td>
<td>A</td>
</tr>
<tr>
<td>7</td>
<td>Coolant Water Pump</td>
<td>A</td>
</tr>
<tr>
<td>8</td>
<td>Crankcase Ventilation Assembly</td>
<td>A</td>
</tr>
<tr>
<td>9</td>
<td>Crankshaft</td>
<td>A</td>
</tr>
<tr>
<td>10</td>
<td>Crankshaft Hub</td>
<td>A</td>
</tr>
<tr>
<td>11</td>
<td>Cylinder block casting, main caps and bolts</td>
<td>A</td>
</tr>
<tr>
<td>12</td>
<td>Cylinder Block Expansion Plugs</td>
<td>A</td>
</tr>
<tr>
<td>13</td>
<td>Cylinder Block Heater</td>
<td>A</td>
</tr>
<tr>
<td>14</td>
<td>Cylinder head casting and bolts</td>
<td>A</td>
</tr>
<tr>
<td>15</td>
<td>Cylinder Head Expansion Plugs</td>
<td>A</td>
</tr>
<tr>
<td>16</td>
<td>Cylinder Head Gasket</td>
<td>A</td>
</tr>
<tr>
<td>17</td>
<td>DEF (Diesel Exhaust Fluid) and SCR System</td>
<td>Includes: DEF tank, coolant supply valve, hoses, air pressure regulator, mg brackets, harnesses, dosing unit, injector, and pump.</td>
</tr>
<tr>
<td>18</td>
<td>EGR (Exhaust Gas Recirculation) Components</td>
<td>All Components Including Pipes, clamps, fittings, &amp; gaskets. Excludes: EGR cooler vibration damper is a maintenance item.</td>
</tr>
<tr>
<td>19</td>
<td>EGR Control Valve</td>
<td>A</td>
</tr>
<tr>
<td>20</td>
<td>EGR Cooler</td>
<td>A</td>
</tr>
<tr>
<td>21</td>
<td>EGR Mixing Chamber</td>
<td>A</td>
</tr>
<tr>
<td>22</td>
<td>EGR System Wiring Harness</td>
<td>A</td>
</tr>
<tr>
<td>23</td>
<td>Electrical CA harness supplied with engine</td>
<td>From ECU to sensors and injectors.</td>
</tr>
<tr>
<td>24</td>
<td>Electronic Control Unit (ECU)</td>
<td>For the failure to be covered under Emissions Components, the failure must affect the emissions of the unit.</td>
</tr>
<tr>
<td>27</td>
<td>Exhaust manifold casting</td>
<td>A</td>
</tr>
<tr>
<td>28</td>
<td>Exhaust manifold joint seats, gaskets, wraps or rings</td>
<td>A</td>
</tr>
<tr>
<td>29</td>
<td>Fan Belt tensioner Assembly &amp; Bracket</td>
<td>Excludes: Fan Belt</td>
</tr>
<tr>
<td>30</td>
<td>Flywheel</td>
<td>A</td>
</tr>
</tbody>
</table>

A Indicates Component is Covered If Within Time/Mileage Limits

Restrictions:
- The ULTIMATE and PREMIUM Plans REQUIRE Extended Life Antifreeze and a Primary Fuel Filter.
- The ULTIMATE Plan requires a starer with gear reduction or over-crank protection.
- The PE-RV13 plan is for recreational use only. Free of charge including a 500$ deductible per visit between months 25-60
## Purchase Protection Plans

### POWERTRAIN

**ULTIMATE POWERTRAIN PROTECTION PLAN:** Coverage includes D13 engine & I-Shift transmission except for maintenance items.

- **UP-5517 = 5 Years / 500,000 miles (805,000km)**

### ENGINE

**ULTIMATE ENGINE PROTECTION PLAN:** Complete D13 engine coverage except for maintenance items

- **UE-5517 = 5 Years / 500,000 miles (805,000km) / UE-7317 = 7 Years / 300,000 miles (483,000km)**

**PREMIUM ENGINE PROTECTION PLAN:** Limited D13 engine coverage

- **PE-5517 = 5 Years / 500,000 miles (805,000km) / PE-5417 = 5 Years / 400,000 miles (644,000km)**

### PREVOST MOTORHOME (Engine coverage only)

**PREMIUM MOTORHOME ENGINE PLAN:** "Free of charge", Recreational use (see page 1 for definition of recreational use)

- **PE-RV17 = 5 Years / 250,000 miles (402,500km) / 500$usd deductible per visit between months 25-60**

## "Standard" EPA 2017 Volvo D13 ENGINE and I-Shift transmission Warranty

### Standard Engine / I-Shift Transmission Components:

- Standard 24 months / unlimited mileage

## Item  | Covered Components | Qualifications and Limitations
---|---|---
31 | Flywheel housing | A A A A A A
32 | Flywheel Ring Gear | Excludes: failures caused by Starter failure.
33 | Fuel Filter Housing | A A A A A A
34 | Fuel injector sleeves | Seals included
35 | Fuel Injectors | Adjustments Not Covered
36 | Fuel Pressure Regulator Valve | A A A A A A
37 | Fan belt tensioner Assembly & Bracket | Excludes: Fan Belt
38 | Volvo I-Shift Transmission assembly | Includes: Control System, mechanical clutch, release bearing, fork, shaft
39 | Crankshaft | A A A A A A
40 | Holset EGR Mixing Chamber | A A A A A A
41 | EGR Control Valve | A A A A A A
42 | Flywheel | A A A A A A
43 | EGR Control Valve | A A A A A A
44 | Rocker Arm Assembly and Shafts | A A A A A A
45 | THERMOSTAT | A A A A A A
46 | Thermostat Housing | A A A A A A
47 | Thermostat (Coolant) | A A A A A A
48 | Thermostat Side Cover (Coolant) | A A A A A A
49 | Water Pump Housing | A A A A A A
50 | Water Pump Assembly | A A A A A A
51 | Water Fill Tube and Cap | A A A A A A
52 | Water Filler Neck | A A A A A A
53 | Oil Cooler Core | A A A A A A
54 | Oil Cooler Core | A A A A A A
55 | Oil Cooler Core | A A A A A A
56 | Oil Cooler Core | A A A A A A
57 | Oil Cooler Core | A A A A A A
58 | Oil Cooler Core | A A A A A A
59 | Oil Cooler Core | A A A A A A
60 | Oil Cooler Core | A A A A A A
61 | Oil Cooler Core | A A A A A A
62 | Oil Cooler Core | A A A A A A
63 | Oil Cooler Core | A A A A A A
64 | Oil Cooler Core | A A A A A A
65 | Oil Cooler Core | A A A A A A
66 | Oil Cooler Core | A A A A A A
67 | Oil Cooler Core | A A A A A A
68 | Oil Cooler Core | A A A A A A
69 | Oil Cooler Core | A A A A A A
70 | Oil Cooler Core | A A A A A A
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89 | Oil Cooler Core | A A A A A A
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94 | Oil Cooler Core | A A A A A A
95 | Oil Cooler Core | A A A A A A
96 | Oil Cooler Core | A A A A A A
97 | Oil Cooler Core | A A A A A A
98 | Oil Cooler Core | A A A A A A
99 | Oil Cooler Core | A A A A A A
100 | Oil Cooler Core | A A A A A A

**A Indicates Component is covered if within time/mileage limits**

**Restrictions:**

- The **ULTIMATE and PREMIUM Plans REQUIRE Extended Life Antifreeze and a Primary Fuel Filter.**
- The **ULTIMATE Plan requires a starter with gear reduction or over-crank protection.**
- The **PE-RV13 plan is for recreational use only. Free of charge including a 500 usd deductible per visit between months 25-60**
1. REPAIRS: Purchased coverage consideration can only be given if the deficiency is brought to the attention of an authorized Prevost Service Center or Service Provider upon discovery and the covered vehicle must be made available, in a timely fashion during the coverage period, for repair. Failures resulting from the owner's unreasonable delay in making the covered vehicle available after becoming aware of a potential product problem are not covered.

2. REPEAT REPAIRS: The term “repeat repair” only refers to the repair or replacement of the exact same part or component more than once. Repair or replacements of different components within the same system does not constitute a repeated repair.

3. DAMAGES: Damages due to accidents, misuse, negligence, improper operations, improper storage or transport, operation at excessive speeds, loading beyond the factory rated load capacity, and improper or insufficient maintenance service are not covered. Damages due to failure to follow Prevost service procedures are considered damages due to improper maintenance services.

4. PROGRESSIVE DAMAGE: Damages due to failure of owner to take reasonable precautions to mitigate damage are not covered. Damages to covered part due to failure of non-covered part are not covered. Coverage is limited to failure of covered part directly causing failure of non-covered part, where owner took reasonable precautions to mitigate damages.

5. APPLICATION: Covered vehicle application problems, including but not limited to, replacement of incorrect axle or transmission ratios, failures of component parts of vehicles being operated in excess of factory rated load capacities, or the use of a covered vehicle for a purpose for which it was not intended are not covered.

6. ELECTRICAL AND AIR SYSTEM COMPONENTS: Any electrical or air system components, unless specifically stated, are not covered by this certificate. Some components may be covered by Prevost’s Standard Warranty Policy. The owner must allow Prevost full access to all electronic data stored in the Electronic Control Module. Failure to do so may result in loss of coverage.

7. FUEL INJECTORS: Repair or replacement of fuel injectors must be mechanical in nature and not from erosion caused by fuel quality.

8. ALTERATIONS: Any covered vehicle repaired and/or altered in any way outside of an authorized service center so as to adversely affect, in Prevost’s sole judgment, its stability or reliability, is not covered.

9. OPTIONAL EQUIPMENT: Any part of the covered vehicle that fails, malfunctions, or does not perform as a result of the improper conversion or installation of special equipment by other manufacturers or suppliers is not covered.

10. MAINTENANCE: Normal maintenance services including, but not limited to, replacement of oil and filters, adjustments to the engine, injection pump, as well as all adjustments, diagnosis and test time are not covered.

11. PERFORMANCE COMPLAINTS: Performance complaints are not covered (for example, low power and poor fuel economy) unless caused by the failure of a qualified part.

12. OIL CONSUMPTION: Before a claim for excessive oil consumption will be considered, the owner must provide proof that all recommended maintenance has been performed and submit adequate documentation to show that oil consumption exceeds Prevost’s published standards. Under no circumstances will Prevost pay for excessive oil consumption after 24 months, 250,000 miles (402,000 kilometers).

13. WEAROUT: Prevost does not cover normal wear of covered parts. Cylinder liner, piston and piston rings failures attributable to wear are specifically excluded from this coverage. The wear rate of parts in any engine, and especially those parts within the combustion area, will vary depending upon operating conditions and environment. Conditions, such as load, road speed and road conditions, as well as the quality of air, fuel, lubrication oil, and lubrication oil filters bear a direct relationship to the wear rate and resulting life of parts. Depending upon the severity of these various conditions, parts wear and resulting failure could occur within the time limits of the coverage.

14. PARTS CONSUMED (“Consumables”): Parts which are normally consumed or worn out during the covered vehicle’s normal service life and customarily replaced during usual maintenance service including but not limited to bushings, belts and filters are not covered. Notwithstanding the foregoing, consumables are covered, if loss is due to a failure covered under this Purchased Coverage.

15. NON-GENUINE PARTS: Any covered vehicle which has been repaired by the use of parts and accessories, as well as major assemblies and exchange units, which are standard of genuine Volvo/Prevost replacement parts and which cause a covered component or system to fail is not covered.

16. ODOMETER READING: Any covered vehicle in which the odometer has been disconnected or the mileage reading has been altered and the covered vehicle’s actual mileage cannot be readily determined is not covered.

17. ACCESS TO INFORMATION: The owner must allow Prevost full access to all data stored in all Electronic Control Modules; failure to do so may result in the loss of coverage.

18. PREMIUM LABOR: Premium labor for overtime and/or shift differential is not covered.

19. EXCESSIVE LABOR: Excessive labor for a warrantable repair due to installation of equipment by the customer is not covered except if sold by Prevost as a package.

20. MISC. EXPENSE: Road Service, towing, meals, lodging, telephone calls, travel time, freight costs, downtime, loss of revenue, rental vehicles, or driver’s wages and other miscellaneous expenses are not covered. Shop supplies, lube oil, lubricants, sealers, anti-freeze, filter elements and labor performed by a non-approved location are not covered.

21. ADDITIONAL COMPONENTS: Components or parts that are not installed by an authorized Prevost Service Center or Service Provider are not covered. Prevost factory records will determine Prevost installations.