

PARTS WARRANTY POLICY

Warranty Period

Parts installed by Prevest Service Centers

Parts sold by Prevest Parts **as of** January 2020 will be warrantied to be free from defects in material and workmanship, under normal intended use, for a period of **24 months unlimited mileage** from the date of purchase.

Parts sold by Prevest Parts **prior to** January 2020 carry the same warranty as above for a period of **12 months**.

Parts installed by purchaser or Prevest-certified Service Providers

Parts sold by Prevest Parts as of January 2020 will be warrantied to be free from defects in material and workmanship, under normal intended use, for a period of **12 months unlimited mileage** from the date of purchase.

Remedy

Defective parts installed by Prevest Service Centers or Prevest-certified Service Providers

For the duration of the Warranty Period set forth above, Prevest will reimburse the current purchase price of the failed product and reasonable labor required for replacement. If replacement is performed by a Prevest Service Center or a Prevest-certified Service Provider, the defective part will be removed and replacement part will be installed on your vehicle free of charge.

Defective parts installed by purchaser

For the duration of the Warranty Period set forth above, Prevest will reimburse the current purchase price of the defective product.

Obtaining Compensation

In order to be eligible for compensation under this warranty, purchaser or Service Provider must purchase a replacement product from Prevest Parts before submitting a parts warranty claim. Purchaser must then submit a claim on our Online Warranty System within 30 days of the product failure date and return the defective product per our return instructions. If the defective part was installed by a Service Provider, proof of purchase must be provided with the online claim.

Limitations

The following parts have specific limitations:

- Windows (stress cracks) and engine batteries are warrantied for **6 months, unlimited mileage**.
- Auxiliary alternators installed on converted vehicles are warrantied for **12 months unlimited mileage**.
- Warranty does not apply to tires, belts, windshield wipers, hoses, brakes, filters, fluids, or other consumables.

The above warranty applies solely to products sold by Prevest Parts to the original purchaser. This warranty does not cover negligence, misuse or abuse, improper installation by purchaser, unauthorized modification of the product, theft or loss or damage due to natural disaster, acts of God, consequential damages, including but not limited to towing, damage to parts or systems other than the defective product itself. Loss of revenue, meals, travel fees or lodging are not covered under this warranty. Except as set forth in the above document, Prevest makes no warranties, express or implied, including warranties for fitness for a particular purpose or merchantability. This warranty does not cover special orders or freight, packaging and delivery issues