

CONTACT CARD SERVICES

PREVOST

PREVOST Action Service System (PASS) : 1 800 463-7738

Maurice Gagné, Director Customer Support NA
418 558-2793

Kevin Laughlin, Customer Support Manager - VIP Shell Division
817 271-3124

Martin Normand, Warranty Adm. Manager
1 866 870-2046 / 418 554-0956

Tom Munds, Customer Support Manager - Volvo Service Network
201 665-2249

Tommy Nolet, Customer Support Manager NA
418 554-8289

Customer Support Managers - Canada

Sylvain St-Amant Ontario and Alberta - Key Accounts 418 554-1418

Guillaume Breton New Brunswick, Newfoundland, Nova Scotia, Prince Edward Island, Quebec 418 809-6392

Brian Godfroid Alberta, British Columbia, Manitoba, Saskatchewan 604 505-8633

Customer Support Managers - United States

Kamil Kwolek Connecticut, Delaware, Massachusetts, New Hampshire, New Jersey, New York, Pennsylvania, Rhode Island, Vermont 201 406-1760

Dennis Orner Kentucky, Maryland, Michigan, North Carolina, Ohio, Virginia, West Virginia, Washington DC 717 752-9305

Richard Armes Illinois, Indiana, Iowa, Minnesota, Missouri, North & South Dakota, Tennessee, Wisconsin 904 521-7594

James Malcomb Kansas, Nebraska, New Mexico, North of Texas, Oklahoma, Utah, Wyoming 904 612-7894

Jacob Mushaney Alaska, Hawaii 760 524-8770

Alphonso Moreno California and Spanish Customers 951 733-6038

Gerardo Cerda Arkansas, Louisiana, Mississippi, South of Texas and Spanish Customers 817 357-6785

Eric DeGeorge Alabama, Florida, Georgia, South Carolina 407 463-6565

Jacob Hernandez Arizona, Idaho, Montana, Nevada, Oregon, Washington State 732 208-9525

Tom Munds Colorado 201 665-2249

Suppliers

ALLISON TRANSMISSION U.S. & CANADA SERVICE LINE 1 800 524-2303

DETROIT DIESEL ENGINE HELP LINE, 24 hrs, 365 days 1 800 445-1980

REI (Audio/Video TECHNICAL AND WARRANTY SUPPORT) 24-7 1 877 726-4617

Service Centers Canada

QUEBEC - LEVIS

850 Chemin Olivier, Levis, QC
G7A 2N1 CANADA
Nicolas Gagnon

Service/Parts 1 866 870-2046
Main Office (418) 831-2046
Fax (418) 831-9301

QUEBEC - MONTREAL

435, suite 101, rue Norman, Lachine, QC
H8R 1A4 CANADA
Victor Carlos

Service/Parts 1 866 870-2046
Main Office (514) 882-8973
After-Hour Parts Emergency (438) 862-7228

ONTARIO

7655 Tranmere Dr, Mississauga, ON
L5S 1L4 CANADA
Mike Fitch

Service (905) 738-0881
Fax (905) 738-0891

ALBERTA - CALGARY

2932 Kingsview Blvd. SE, Airdrie, AB
T4A 0C9 CANADA
Dominik Thomas

Main Office (403) 519-3477

ALBERTA - FORT MCMURRAY

292 MacDonald Cres, Fort McMurray, AB
T9H 4B6 CANADA
Ronald Smith

Service/Parts (780) 713-0274
Fax (780) 743-0983

BRITISH COLUMBIA

11911 No 5 Road, Richmond, BC
V7A 4E9 CANADA
Scott Parks

Service/Parts (604) 940-3306
Fax (604) 940-3384
After-Hour Parts Emergency (604) 812-8737

Service Centers United States

CALIFORNIA - MIRA LOMA

3384 De Forest Circle, Mira Loma, CA 91752
Hermenegildo Bonilla

Service/Parts 1 800 421-9958
Main Office (951) 360-2550
Fax (951) 360-2560
After-Hour Parts Emergency (951) 314-0226

CALIFORNIA - SAN FRANCISCO

6821 Central Avenue, Newark, CA 94560
Mike Ramos

Main Office (310) 283-1852
After-Hour Parts Emergency (951) 314-0226

FLORIDA - JACKSONVILLE

6931 Business Park Blvd North
Jacksonville, FL 32256
Raymond Auclair

Service/Parts 1 800 874-7740
Main Office (904) 886-4555
Fax (904) 886-0092
After-Hour Parts Emergency (904) 412-8023

FLORIDA - ORLANDO

1300 Green Forest Court
Winter Garden, FL 34787
Raymond Auclair

Service/Parts 1 866 726-6235
Main Office (407) 554-0196
After-Hour Parts Emergency (407) 259-5720

ILLINOIS

3715 N. Carnation St, Franklin Park, IL 60131
Robert Senne

Main Office (847) 778-7475
Fax (847) 737-2242
After-Hour Parts Emergency 1 800 463-7738

NEW JERSEY - SOUTH PLAINFIELD

201 South Avenue
South Plainfield,
NJ 07080
Jose Medina

Service/Parts 1 800 223-0830
Main Office (908) 222-7211
Fax (908) 222-7304
Parts Fax (908) 222-7305
After-Hour Parts Emergency (201) 315-4064

NEW JERSEY - SECAUCUS

57 County Ave
Secaucus, NJ 07094
Jose Medina

Service/Parts (551) 254-4367
Main Office (201) 867-2175
Fax (201) 974-9367
After-Hour Parts Emergency (732) 325-7231

TENNESSEE

800 South Cartwright, Goodlettsville, TN
37072
Tim Willmuth

Service/Parts 1 877 299-8881
Main Office (615) 299-8881
Fax (615) 299-8816
After-Hour Parts Emergency (615) 519-1372

TEXAS - FORT WORTH

15200 Frye Road, Fort Worth, TX
76155-2702
Carl Boulet

Service/Parts 1 866 773-8678
Main Office (817) 685-0250
Fax (817) 685-0460
After-Hour Parts Emergency (817) 271-8653

TEXAS - HOUSTON

11851 Cutten RD, Houston, TX
77066
Bubba Bruning

Service/Parts 1 877 602-0273
Main Office (713) 849-8562
Fax (281) 315-1571
After-Hour Parts Emergency (346) 333-5520

To Order Parts

CANADA

Prevost
2955-A rue Watt, Quebec
Quebec G1X 3W1 CANADA
Jean-Christophe Demers, Customer Service Manager

Parts 1 800 463-8876
After-Hour Parts Emergency (418) 554-1499
prevostparts.commandes@volvo.com

USA

Prevost

Parts 1 800 621-5519
function.prevostparts.orders@volvo.com

On line parts ordering : www.prevostcar.com/parts-and-services/tools

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